

## ELIGIBILITY

Major Manufacturer offers a wide range of terms to fit all driving habits. There are no model year restrictions for coverage and terms are available for the following mileage bands, separated by coverage levels:

**BRONZE, SILVER & GOLD:** Terms are available for vehicles WITH UP TO 150,000 miles on the odometer at the time of sale.

**PLATINUM:** Terms are available for vehicles with up to 100,000 miles on the odometer at the time of sale.

## ADDITIONAL BENEFITS

Every plan we offer comes with a 24 hour Roadside Assistance, Rental Reimbursement and Trip Interruption Reimbursement. Please review your Major Manufacturer vehicle service contract for details.

## ABOUT US

Major Manufacturer Vehicle Service Contracts are backed by AM Best's A-rated insurance company. Our claims administration has decades of experience in handling mechanical breakdown claims so you can expect a prompt, professional response in the event a failure should occur with your vehicle.\*\*



\*\* Mechanical Breakdown is a failure due to defects in materials and/or workmanship of a Covered Part to perform the function for which it was designed by its manufacturer. A failure caused by sludging or gelling conditions does not meet the definition of a Breakdown."

## OPTIONAL COVERAGE

**TECHNOLOGY PACKAGE:** The following Manufacturer-Installed components are covered: DVD Players, Radio, CD Players, Video and Gaming Systems, Navigation Systems, Back-up Camera and Parking Sensors. **(Included in Platinum coverage).**

**Lift Kit:** If your vehicle is modified with a lift kit a mandatory surcharge will be applied. The components utilized to facilitate the vehicle's lift kit are NOT covered. The maximum allowable modification is six inches, including any oversized wheels or tires. The six inch modification is measured from the manufacturer's vehicle specifications (as listed in nationally published repair manuals), inclusive of any and all modifications of the vehicle's body and suspension. Vehicles in excess of a six inch lift will be excluded from coverage and the vehicle must be equipped with the modification at the time the vehicle is purchased to be eligible for coverage.

## ADDITIONAL COVERAGE

**HYBRID/ELECTRIC VEHICLES:** Electric Motor, Power Controller, Inverter Assembly, Generator, Drive Motor Temperature Sensor/Switch, Battery Cooling Fan Relay/Module, Damper, Electric Water Pump, Electric Air Conditioning Compressor, Battery Cooling Fan and Water Assembly Valve.

**4x4/AWD:** If your vehicle is equipped with 4 wheel/AWD the following components are covered regardless of the plan purchased: 4 Wheel Drive Actuator and Locking Hubs.

**1 TON:** If you have a vehicle with a one ton weight capability (GVW) an additional mandatory surcharge is applied.

**DIESEL:** If you have a diesel vehicle, an additional mandatory surcharge is applied.

**TURBOCHARGER/SUPERCHARGER (factory installed only):** All internal components contained within the Turbocharger/Supercharger Housing, Turbo Boost Valve, Turbo Waste Gate Actuator, Bearing, Bushing, Supply Line and Seals and Gaskets.



### For Inquiries:

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**Major Manufacturer  
is backed by an insurance  
company that is rated A Excellent  
by A.M. Best Company**

This is not your service agreement. The content of this brochure is limited by its size. Certain conditions and components are excluded, such as inadequate maintenance of the unit, corrosion and parts designed for limited life, such as bulbs, filters and brake pads. See terms and conditions for complete details, including limitations and exclusions.

Covered parts may be replaced with like kind, used, rebuilt, remanufactured or new parts. If any one authorized repair or the combined total amount of all authorized repairs meets or exceeds our liability, the service contract will be deemed expired and no further coverage will be afforded.

These benefits are provided by United Service Protection Corporation, except in FL where the provider is United Service Protection, Inc., P.O. Box 20647, St. Petersburg, FL, 33742, 1-800-283-0785, FL License Number 60016. In OK, benefits provided by Assurant Service Protection, Inc. and in MA, benefits provided by the selling dealer.

The administrator is Royal Administration Services, Inc., 51 Mill Street, Hanover, MA 02339, (800)871-0467. In FL the license number is 60109.

The 24 Hour Roadside Assistance is provided through Quest Software, Inc. d/b/a Quest Towing Services, Inc. and Quest Claims Services (In OK, UT & WI – Quest Towing Services LLC)"



## COMPREHENSIVE COVERAGE



**ANY MODEL YEAR  
UP TO 150,000 MILES!**



# BRONZE

- **ENGINE:**
  - All internal components of the engine block and cylinder heads, including but not limited to
  - Camshaft
  - Crankshaft
  - Pistons and Bearings.
  - The Cylinder Block, Cylinder Head(s) and Water Pump are covered if the damage is the result of a failed internally lubricated part.
- **TRANSMISSION:**
  - The internal components of Automatic or Manual Transmission.
  - Carrier Bearings
  - Internal
- Transaxle Seal
- Transfer Case
- Drive Chain Gears
- Planetary Gears
- Shift Rail Forks
- Bearings
- Bushings
- Oil Pump
- Output Shaft
- Main Shaft
- All internal lubricated parts.
- The Transmission Case and Torque Converter are covered if the damage is a result of a failed internally lubricated part.

- **DRIVE AXLE:**
  - (Front & Rear) Drive Axle
  - Constant Velocity Joints
  - Center Support Bearings
  - Drive Shaft
  - Universal Joints.

- **DIFFERENTIAL ASSEMBLY:**
  - (Front & Rear) Differential Housing

## SEALS & GASKETS

- **BRONZE:** Seals & Gaskets are covered only for those parts listed in component groups for the Bronze coverage, provided they are required in connection with the repair of a covered part. **Note: Seepage of Seals & Gaskets is considered normal wear and tear and is not covered under this plan.**

- **SILVER:** Head Gaskets and Intake Manifold Gaskets. **Note: Seepage of Seals & Gaskets is considered normal wear and tear and is not covered under this Service Contract.**

- **GOLD:** Seals and Gaskets are covered only for those parts listed in component groups under Bronze, Silver and Gold coverage. **Note: Seepage of Seals & Gaskets is considered normal wear and tear and is not covered under this Service Contract.**

- **PLATINUM:** All Seals and Gaskets are covered. **Note: Seepage of Seals & Gaskets is considered normal wear and tear and is not covered under this Service Contract.**



# SILVER

- All components covered under BRONZE**
- **ENGINE:**
    - Cylinder Block
    - Cylinder Head(s)
    - Pistons
    - Piston Rings
    - Connecting Rod Bearings
    - Crankshaft
    - Crankshaft Main Bearings
    - Camshaft
    - Camshaft Bearings
    - Cam Followers, Timing Chain/Belt, Timing Gears
    - Guides
    - Tensioners
    - Rocker Arms
    - Rocker Shafts
    - Rocker Bushings
    - Cylinder Head Valves
    - Valve Guides
    - Water Pump
    - Valve Lifters
    - Valve Springs
    - Valve Seals
    - Valve Retainers
    - Valve Seats
    - Push Rods
    - Oil Pump
    - Oil Pump Housing
    - Harmonic Balancer
    - Oil Pan
    - Timing Chain Cover
    - Intake and Exhaust Manifolds
    - Valve Covers
    - Engine Mounts
    - Wrist Pins
    - Connecting Rods
    - Distributor Drive Gear
    - Dip Stick Tube
    - Balance Shaft
    - Balance Shaft Bearing
    - Balance Shaft Bushing
    - Valve Locks
    - Oil Pump Pickup
    - Engine Cooler.
  - **STEERING:**
    - Steering Box
    - Steering Rack
    - Power Steering Pump (and all components contained therein), if damaged by the failure of an internally lubricated part.
  - **ELECTRICAL:**
    - Alternator
    - Voltage Regulator
    - Starter Motor
    - Engine Compartment Wiring Harness
    - Ignition Switch
    - Ignition Switch Lock Cylinder
    - Electronic Ignition Module
    - Front and Rear Window Wiper Motor
    - Headlamp Switch
    - Washer Pump and Switch
    - Stop Lamp Switch
    - Turn Signal Switch
    - Blower Speed Switch
    - Horns
    - Neutral Safety Switch
    - Power Window Switches
  - **TRANSMISSION:**
    - Flywheel/ Flex Plate
  - Electronic Shift Control Unit
  - Transmission Cooler
  - Transmission Mounts
  - Oil Pan
  - Shift Linkage and Bushing
  - Manual/ Automatic Transmission Case
  - Transmission Cooler Lines.

- **AIR CONDITIONER:**
  - Condenser
  - Compressor
  - Compressor Clutch and Pulley
  - Air Conditioning Lines and Hoses
  - Evaporator
  - Idler Pulley
  - Idler Pulley Bearings
  - High/Low Compressor Cut-Off Switch
  - Expansion Valve
  - Pressure Cycling Switch
  - Accumulator/ Receiver Dryer
  - Orifice Tube
  - Compressor Pressure Relief Valve
  - Coverage applies to factory installed units only.

- **BRAKES:**
  - Master Cylinder
  - Vacuum/Hydraulic Booster
  - Disc Brake Calipers
  - Wheel Cylinders
  - Compensation Valve
  - Brake Hydraulic Lines and Fittings
  - Hydraulic Control Unit
  - Wheel Speed Sensors
  - Hydraulic Pump/Motor
  - Pressure Modulator Valve/Isolation Dump Valve
  - Accumulator and Electronic Control Processor.



# GOLD

- All components covered under BRONZE & SILVER**
- **FRONT & REAR SUSPENSION:**
    - Upper and Lower Control Arms
    - Control Arm Shafts & Bearings
    - Bushings
    - Torsion Bars
    - Mounts and Bushings, Upper and Lower Ball Joints
    - Strut Bearing Plates
    - Radius Arms and Bushings
    - Stabilizer Bar
    - Links and Bushings
    - Spindle and Spindle Support
    - Wheel Bearings
    - The following parts of the Variable Dampening Suspension are covered:
      - Compressor
      - Control Module
      - Dampening Actuator
      - Solenoid
      - Strut Height Sensor
      - Mode Selector Switch.
  - **STEERING:**
    - Steering Box
    - Steering Rack
    - Power Steering Pump
    - Power Steering Hoses
    - Steering Knuckles
    - Pitman Arm
    - Idler Arm
    - Tie Rod Ends
    - Drag Link
    - Steering Dampeners
    - Upper and Lower Steering Column Shaft
    - Couplings (Including internal tilt Wheel Mechanism)
    - Control Valve
    - The following parts of the Rear Wheel Steering are covered:
      - Rear Steering Shaft and Couplings
      - Power Cylinder and Pump
      - Electronic Control Unit/Solenoid
      - Phaser Control Unit
      - Stepper Motor
      - Control Valve and Rack
      - Tie Rod Ends.
  - **ELECTRICAL:**
    - Automatic Climate Control Programmer
    - Electronic Instrument Cluster
    - Mileage Computer
    - Distributor
    - Ignition Coil
    - Powertrain Control Module
    - Electronic Combination Entry System (Does not include Transmitter or Receivers for Remote Control Locks)
    - Cruise Control Module
    - Cruise Control Engagement Switch
    - Headlamp Motors
    - Power Window Motor
    - Power Window Regulator
    - Power Seat Motor
    - Power Mirror Motor
    - Power Antenna Motor/Mast Assembly
    - Convertible Top Motor
  - **FUEL DELIVERY:**
    - Fuel Pump
    - Fuel Injection Pump and Injectors
    - Vacuum Pump
    - Fuel Tank
    - Fuel Tank Sending Unit
    - Metal Fuel Lines
    - Pressure Regulator and Idle Air Control Motor.
  - **COOLING:**
    - Cooling Fan and Motor
    - Fan Clutch
    - Belt Tensioner
    - Radiator
    - Heater Core
    - Thermostat
    - Blower Motor, Hot Water Valve
    - Overflow Reservoir
    - Radiator Cap
    - Thermostat Housing
    - Low Engine Coolant Module.
  - Power Sunroof Motor
  - Power Seat Switch
  - Power Mirror Motor Switch
  - Rear Defogger Switch
  - Power Door Lock Actuator and Switch
  - Ignition Coil
  - Cooling Fan Motor
  - Fuel Gauge
  - Oxygen Sensor
  - Mass Air Flow Sensor
  - Throttle Position Sensor
  - EVP Sensor
  - Knock Sensor
  - Cooling Sensor
  - Crank/Cam Sensor and Ambient Temp Sensor.



# PLATINUM

**Our PLATINUM coverage is Exclusionary Coverage** which means that all of your vehicle's parts are covered under this plan **EXCEPT** for the following items which are excluded from coverage:

Any Component listed in the section of your Service Contract entitled "What Is Not Covered", any Equipment when not installed by the manufacturer, antitheft systems, battery, body panels, bolts/nuts/fasteners (unless needed in conjunction with a covered repair), brake lining and brake pads, catalytic converter, coolant hoses and drive belts, drums and rotors (except when damaged by a covered part), exhaust system, glass and any treatments or chemicals related to any glass, lenses, light bulbs, manual transmission clutch components, moldings/weather-strips, paint, passive or active safety and restraint systems and any sensors and/or components related to those systems, recreational vehicle equipment, remote controls, key fobs or keyless components, sealed beams, sheet metal bumpers, shocks and struts, spark plugs and wires, suspension air bags, telephones, satellite services or systems, televisions, tires/wheels/ wheel covers, trim, upholstery/convertible and vinyl tops, wiper blades and the components described in the vehicle's manufacturer's maintenance schedule when such components are repaired or replaced as a part of routing or manufacturer recommended maintenance.

